STRATEGY MAP 2021



TE WHAI COMMUNITY TRUST MANGAWHAI

OUR VISION: Te Whai Community Trust Mangawhai will provide safe harbour for all who seek help and advice.

Just as the Stingray in the logo breeds and nurtures its young within the safe harbour of Mangawhai, this is also the vision of Te Whai Community Trust Mangawhai.

OUR MISSION: Te Whai Community Trust Mangawhai will provide a centre to act as the first point of contact directing people with specific needs to the services they require. TO IDENTIFY THE NEEDS WITHIN THE COMMUNITY AND PROVIDE EQUITABLE AND INCLUSIVE OPPORTUNITIES FOR ALL PEOPLE TO MAKE POSITIVE CHANGES AND DEVELOP TO THEIR FULL POTENTIAL

- Community Needs Analysis
- Programmes meet identified community needs
- Connections with other national, regional and local social agencies

TO BE FINANCIALLY SUSTAINABLE, HAVE ROBUST SYSTEMS AND MEET STATUTORY OBLIGATIONS

- Funding strategy identifies existing and potential and sources of funding
- Sustainable funding is sourced to meet budgeted costs, new projects and strategic goals.
- Leases and contracts enable goals to be met
- CRM system records all relevant information with appropriate levels of privacy, and relevant information for reporting purposes

TO DEMONSTRATE HIGH LEVELS OF PROFESSIONALISM, INTEGRITY AND COLLABORATION AT ALL TIMES IN THE DELIVERY OF SAFE AND EFFECTIVE SERVICES

- Recruit, train and retain appropriately qualified and experienced Board Members, staff and volunteers
- Meet Treaty of Waitangi obligations and strengthen connection with local iwi
- Prioritise safety and confidentiality of staff and clients
- Create strong relationships with diverse communities and secure key advisors/consultants to guide and support our progress

TO PROVIDE FACILITIES TO ENABLE LOCAL AND REGIONAL SUPPORT SERVICES TO DELIVER THEIR SERVICES IN MANGAWHAI

- A site plan provides for future growth
- Building maintenance programme
- Major sponsorship partner
- Vehicle(s) to provide transport to remove barriers to access services

TO BE ACCESSIBLE TO ALL, PROVIDE APPROPRIATE ADVOCACY, INFORMATION, AND RESPONSIVE SUPPORT TO THE WIDER MANGAWHAI COMMUNITY AND ENVIRONMENT

- Te Whai Community Trust Mangawhai is readily contactable by various means
- Our community know who we are, what we do, where we are and how we can help
- Opportunities for community feedback are easily accessible